

Risk, Resilience & Controls – Senior Manager

Permanent / Full Time- Hybrid Working Arrangements

We're not looking for just another **Senior Manager**. We're looking for someone who thinks differently, challenges the status quo, and thrives in solving real business problems. If you get excited by **Risk, Resilience & Controls** and you know how to navigate the complexities of regulated industries like **Financial Services**, this is where you belong!

You'll bring your extensive experience and add value to clients in leading scoping, delivery and reporting of **Internal Audit, Assurance** and **Advisory** engagements across the lifecycle of risk, with domain depth in technology, cyber, change and resilience.

You'll be a Senior Specialist with direct client accountability, commercial responsibility and drive market propositioning and key client relationships. You'll apply your expertise with precision to operate fluently across all three lines of defence; as an Assurance Partner one day and a hands on delivery lead the next.

At DCR Partners, we do things differently. We don't just advise; we roll up our sleeves and make change happen. Our clients trust us to bring practical, commercially smart solutions that balance risk, resilience, and opportunity.

Role Responsibilities & Accountabilities

Leadership & People

Lead, develop, and retain strong multidisciplinary delivery teams across engagements.

- Provides strong, structured leadership across workstreams, creating clarity, pace and alignment.
- Develops Managers and Senior Consultants through coaching, knowledge sharing, feedback and constructive challenge.
- Fosters a culture of accountability, openness and psychological safety.
- Guides teams during ambiguity, ensuring they stay grounded in client value.

Client and Value Delivery

Manages the successful delivery of multiple workstreams or engagements. Achieves measurable client outcomes and operate as a trusted advisor to senior stakeholders.

- Assigned Client lead for:
 - Client goals, outcomes and growth targets.
 - Account plans and engagement rhythm.
 - Commercial health of the client.
 - Contributing to marketing content.
- Shapes delivery approaches and help frame client decisions through insight and structured thinking.
- Builds trusted relationships with senior client stakeholders.
- Ensures all workstreams integrate into a coherent client experience.
- Anticipates complex risks and intervene appropriately to maintain delivery outcomes.

- Drives adoption of lessons learned and continuous improvement across engagements.
- Captures lessons learned and feed insight into future engagements and practice improvement.

Commercial and Business Contribution

Drives commercial discipline and enabling revenue growth at engagement or portfolio level.

- Manages the commercial performance across projects, including forecasting and resource management.
- Compliance with Finance Governance processes.
- Shapes early-stage opportunities by defining delivery approach, scope, and assumptions.
- Spots and progresses multi-workstream growth opportunities.
- Coaches Managers and Senior Consultants on commercial decision-making and change control.
- Supports proposals, commercial models and pricing strategies with credible insight.

Practice Development & Market Credibility

Builds firm-wide capability and strengthening market presence.

- Assigned Service lead, accountable for:
 - Quality and evolution of their service capability
 - Supporting delivery excellence across engagements
 - Feeding insight into service and marketing strategy
 - Contributing to marketing content
- Translates delivery insights into repeatable methods, IP, or training to strengthen the practice.
- Mentors others in developing technical or functional capability.
- Produces thought leadership, case studies, or market insights rooted in real client challenges.
- Contributes to proposition development and shape areas of specialism.

Risk, Quality and Professional Standards

Ensures the highest standards of ethics, governance, and quality.

- Champion ethical and professional standards as non-negotiable.
- Highlight identified risks to a Director for transparency and remediation.
- Sets expectations for quality and integrity.
- Conducts quality checks.
- Act in accordance with DCR's Values and Behaviours.

Person Specification

To be successful in this role, you will bring the following **essential experience and skills**:

- a) Senior experience in internal audit, risk assurance, or controls advisory in a UK regulated financial services environment. Experience working with or for PRA-supervised firms is particularly valued.
- b) Proven ability to scope, deliver and report internal audit, assurance and advisory engagements end to end, from problem framing and scoping through fieldwork, evidence evaluation, and reporting to senior stakeholders.

- c) Demonstrable domain experience across the practice's areas of focus — technology risk, cyber, change risk, and operational resilience, with the depth to lead at least two of these and the breadth to navigate the others credibly.
- d) Comfort operating across all three lines of defence: experience working as an independent assurance partner and experience embedded in first or second line delivery, with the self-awareness to know which posture an engagement requires.
- e) Working knowledge of the UK regulatory framework: SS1/21 and PS21/3, SS2/21, DORA, FCA and PRA expectations on technology, cyber and change risk, and the relevant baseline standards including Cyber Essentials, NIST CSF, and ISO 27001.
- f) Experience managing a senior client or stakeholder relationship, acting as primary point of contact, building trust through credible delivery, and having honest conversations about risk when the findings demand it.
- g) Experience producing risk-rated assessment outputs, audit reports or advisory papers for senior stakeholder audiences, clearly structured, evidence-referenced, and written to support a decision rather than document a process.
- h) A natural instinct for identifying, progressing and agreeing commercial opportunities. Able to spot a client need, frame DCR's value in response to it, and have an early to end-stage commercial conversation with confidence and without it feeling like a sales pitch.
- i) Understands that in a specialist consultancy, business development is part of the job, not a separate function, and that the best opportunities come from doing excellent work and knowing when and how to build on it.

What you will bring to the table

- ✓ Get how businesses really work – and where you can improve.
- ✓ See problems as opportunities – you love untangling complexity and getting to the heart of the issue.
- ✓ Strive for high performance – through discipline and pressurised portfolio management.
- ✓ Are naturally curious – always asking “why?” and “what if?”
- ✓ Regulatory literacy – reading and interpreting supervisory statements
- ✓ Think commercially, act strategically and instinctively – balancing risk and opportunity.
- ✓ Analytical rigor – using your intellectual confidence
- ✓ Thrive in a team but take ownership – you don't wait to be told what to do.
- ✓ Bring a hunger to learn and grow – because standing still isn't an option.

Desirable Qualifications

- CRISC, CISM, or CISA (or actively working towards one).
- CIPM, CIPP/E, or equivalent data protection qualification.
- Formal internal audit qualification or training (IIA, ACCA, or equivalent).
- Degree or professional qualification in a relevant discipline. We care more about what you know and how you think than where you learned it.

Who We Are: **Our Values in Action** - Our values aren't just words on a page, they drive everything we do:

Team First – We succeed together. No silos, no egos, just results.

Leave the Ego Behind – It's not about being right; it's about getting it right.



Own It – We don't wait for change; we make it happen.

Better Every Day – Growth is a mindset. Small improvements lead to big wins.

Say It Straight – No fluff, no jargon. Just clear, honest conversations.

Do the Right Thing – If it's not a decision we'd be proud of, it's not the right decision.

OUR REWARDS & BENEFITS PACKAGE

Salary: Up to £90,000 per annum (Dependent on Experience)

Annual Discretionary Bonus: automatic entry into our company bonus scheme – be rewarded for the impact you make.

Time to Recharge: 28 days holiday + all UK Bank Holidays

Birthday Treat: Enjoy your special day off on us.

Festive Break: Office closed over Christmas so you can unwind properly.

Top-Notch Healthcare: Comprehensive individual BUPA cover to keep you feeling your best.

Future-Proofed: NEST pension scheme to support your long-term plans.

Work Your Way: Flexibility with hybrid working, balanced with regular time in the office and on site.

Level Up: Ongoing professional development tailored to you.

On Us: Paid membership to your professional body.

People-First Culture: We've got your back – balance, growth and support come as standard.

Why Us? Why Now? - We're growing fast, working with top-tier clients on critical challenges that shape industries. This is your chance to be part of something that's making an impact—not just on paper, but in the real world.

If you're ready to bring your expertise, energy, and fresh thinking to a team that values action over talk, apply now and let's have a conversation!

Fraud Disclaimer

Fraudulent and fictitious job opportunities can be circulated on the internet to obtain privileged information from individuals. DCR Partners will not ask for personal information until offer stage and we will only extend employment offers to candidates who have been through our extensive interview process and have attended an in person interview. Employment offers will be extended verbally before issuing written communication.

Recruitment Agency Disclaimer

We are not using recruitment agencies at this time. Any CVs that are forwarded to us will be immediately discarded and DCR Partners will not be liable for an introductory fee, should the applicant apply to us directly and be successfully hired.